

# Renault iCare

Service, Maintenance & Repair  
Contracts for Renault vans.

## PAY AS YOU GO!

Pence per Mile



## Do these questions relate to you and your business?

- Do you want to spread the running costs of your commercial vehicle over the time you own it?
- Do you want fixed cost servicing, maintenance & repair to remove any nasty surprises and assist with budgeting?
- Would you like to pay for the maintenance only when the van is being used?
- Would you like help with the management and administration of your commercial vehicles?
- Would you like to have an in-cab commercial vehicle expert available to help you out at all times?

**Renault suspects that the answer to all of the above would be 'YES', however you probably believe that you can't have them all.**

**Well that was true...UNTIL NOW!**

With Renault iCare, you can enjoy a comprehensive, pro-actively managed maintenance package on your Renault commercial vehicle but with the added advantage of only paying for the mileage you cover each month! (Measured remotely by Renault iCare via a Telematics link with the vehicle)

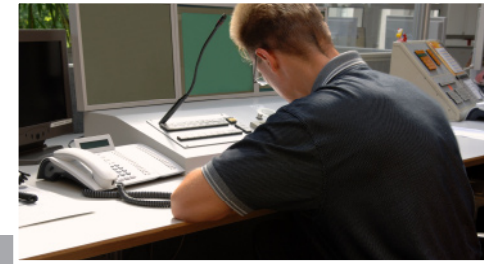
This brand new and innovative maintenance package is designed specifically for the modern commercial vehicle user, whether that's a one van man or a small, medium or large fleet operator, and it clearly demonstrates that Renault:

- Continually strives to develop the best products and support packages that has allowed it to become the largest supplier of vans and chassis cabs up to 3.5T for the past 10 years across Europe.
- Knows that no one operates a commercial vehicle purely for the love of it. It's a work tool that is essential for you to earn revenue, no matter what the nature of your business.

- Recognises that companies have an ever increasing amount of management, administration and legal compliance to undertake with regard to their commercial vehicles.
- Puts its customers at the core of its business.

Many maintenance packages are purely reactive to the operators' requests and demands, but do not assist in the management and administration of the vehicles.

Renault iCare has been launched with full fleet management as standard. Ensuring your commercial vehicle receives the maintenance that you're paying for, on time, every time, using the approved Renault Dealer Network! Plus, Renault iCare is there in the cab with you to ensure that whatever situation arises, you have the help required as well as the advice necessary to allow you to manage your business needs.





## Renault iCare works as follows:

- You receive full maintenance cover that is charged on a simple 'Pence per Mile' basis. Therefore, you only pay for whatever mileage you cover in any given month based on a pre-agreed fixed pence per mile charge.
- All routine Servicing, Maintenance & Repairs are included (excluding damage, neglect or abuse) with the option to include all tyres (fair wear & tear only) for the life of the agreement.
- Based on your vehicle mileage (or time if applicable) Renault iCare will:
  - automatically co-ordinate your vehicle's routine servicing and MOT through the Renault dealer network allowing you to concentrate on your business.
  - manage the repairs required for any defects reported whether during or between any routine servicing and will ensure that all repairs are carried out fully by the Renault dealer network.
  - will maintain electronic copies of all service, maintenance and repair work carried out plus MOT documents to ensure the vehicle is compliant with legislation.



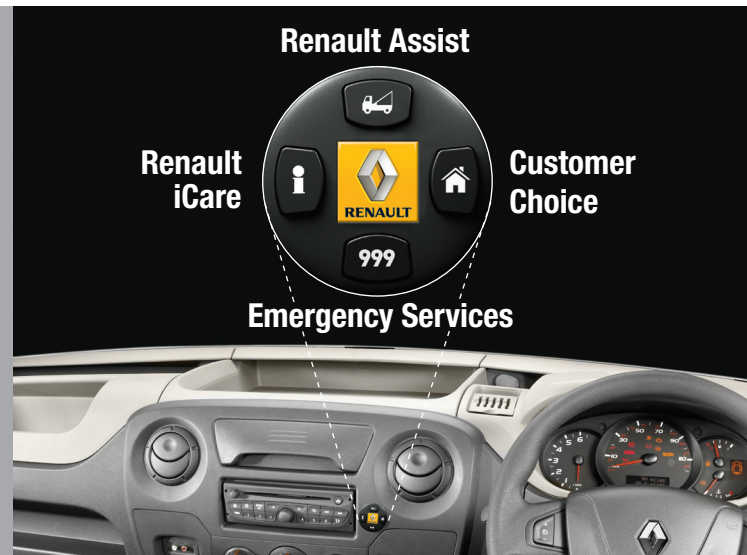
So there's no need to accurately estimate the mileage that you 'may' cover during the term of the agreement which means:

- NO** excess mileage charges at the end of the contract term.
- NO** need for fleets to administer 'pooled mileages' or to move vehicles within their operation to even out the mileages.
- NO** paying for 'mileage' you didn't end up using.

## In addition, there is one more significant offering included as standard within the Renault iCare package:

The commercial vehicle driver has in-cab hands free communication access to four resources via a simple dashboard mounted button.

<b>Renault iCare</b>	Direct telephone access to all the above Operational & Administrative assistance
<b>Renault Assist</b>	Direct telephone access to Renault iCare's designated 24/7 call centre which links the driver to the relevant support service (i.e. the AA, Tyre Assistance or Accident Support Management)
<b>'999' services</b>	Direct access to the Emergency Services
<b>Customer Choice</b>	Home / Depot / Transport Manager



For further information and a quotation, please complete the form on:

[www.renaultcorporate.co.uk/contact](http://www.renaultcorporate.co.uk/contact)

or

Telephone Renault iCare on **0845 0500 578**

or

e-mail: [icaresales@renault.co.uk](mailto:icaresales@renault.co.uk)

Renault iCare is only available on the Renault Van range, Kangoo, Traffic and Master from new or on vehicles that have covered less than 12000 miles and are under 12 months old.

