

## Terms and Conditions Summary

This document is intended to provide you with basic details of your AA Renault Xtra Assistance Cover, which provides Breakdown Assistance. The provider of this cover is The Automobile Association Limited, which is an insurer that is exempt from authorisation under the Financial Services & Markets Act 2000. This is not a statement of the full terms and conditions of your policy, which can be found in your Terms and Conditions booklet and should be read in conjunction with this summary.

The duration of your cover will be 12 months from the third anniversary of the first registered date of your vehicle or any anniversary thereafter. This is conditional on you continuing to have your vehicle MOT at an authorised Renault dealer under the Xtra Assistance programme.

## 1. What are the main features/benefits of AA Renault Xtra Assistance Cover?

Your Renault Xtra Assistance will include all of the elements listed below.

**Roadside Assistance** - Provides assistance following certain immobilising breakdowns more than a  $\frac{1}{4}$  of a mile from home, (including a local tow to a Renault Dealer of no more than 10 miles).

**Home Start** - Provides breakdown assistance following an immobilising breakdown at or within a  $\frac{1}{4}$  of a mile from home.

## 2. Are there any significant exclusions or limitations to my AA Renault Xtra Assistance Cover?

Key restrictions of your cover are noted below (refer to the Booklet for full details of these and other restrictions):

- Service is available within the UK only (see under UK Breakdown Assistance), which comply with the stated vehicle weight, width and length restrictions.
- Assistance is not available following a breakdown or road traffic accident attended by the police or other emergency service, until the vehicle's removal is authorised. If the police insist on recovery by a third party, you must meet the cost of this.
- Transport of any animal is discretionary, and horses or livestock will not be recovered.
- Routine maintenance, running repairs, the cost of spare parts, petrol, oil, keys, specialist lifting equipment, garage or other labour required to repair your vehicle and the provision of service on private property without the relevant permission.
- A person must be with the vehicle at the time of breakdown and assistance. Service will be refused and may be cancelled if anyone behaves in an abusive or threatening manner, or if the AA is owed money.
- Any car hire that may be arranged for a member will be subject to the hirer's terms and conditions.



- Xtra Assistance does not cover certain non-warranty incidents that may occur. These include, but not limited to:
  - the use of incorrect fuel
  - lack of fuel, wheel changes
  - punctured tyres
  - instances where keys have been locked inside the vehicle or are lost or stolen
  - Assistance following a road traffic accident.
  - Incidents involving Caravans or Trailers

### **3. What if I want to cancel my AA Renault Xtra Assistance Cover?**

You have the right to cancel your AA Renault Xtra Assistance Cover within 14 days from receipt of your documentation (the “cooling off period”). You will be entitled to a refund of the relevant premium, less a pro rata charge for the period of cover and an administration charge. After this cooling off period has expired, you will not be entitled to any refund for unexpired portions of cover and must not in any event make further use of the cancelled cover.

If you wish to cancel after the cooling off period has expired, and subject to any other statutory right you have, we will not be obliged to give refunds. Please note that there will be no separate or additional cooling off period(s) following, or in relation to, any change to AA Renault Xtra Assistance Cover which is made or requested during the term of your AA Renault Xtra Assistance Cover. If you wish to cancel this cover please call 0845 607 6727

### **4. What if I need to make a call-out?**

**If you require Breakdown Assistance in the UK you should call: 0800 975 0050**

You will need to provide your vehicle details and registration and details of the breakdown and your location and contact number. You may also need to provide further information which will be requested at the time of the call. We will respond as soon as possible and keep you informed if for any reason the patrol or agent is delayed.

### **5. What if I need to make a complaint?**

If you wish to make a complaint, please contact us by phone: 0845 607 6727 (Mon-Fri 8.30am-6pm), fax: 01256 492306, e-mail: [Member.Relations@theAA.com](mailto:Member.Relations@theAA.com) or in writing to: Member Care, AA, Lambert House, Stockport Road, Cheadle, Cheshire SK8 2DY.

### **6. Are we covered by the Financial Services Compensation Scheme (FSCS)?**

Roadside and Home Start are provided by The Automobile Association Limited and this company does not fall within the FSCS.

Further information about compensation scheme arrangements are available from the FSCS at [www.fscs.gov.uk](http://www.fscs.gov.uk) or telephone 0207 892 7300.

# Renault Xtra Assistance

## Terms and Conditions

**These terms and conditions are valid for the vehicle that was purchased by you as a new Renault vehicle with a 12-month roadside assistance policy purchased under the Renault Xtra Assistance scheme.**

This booklet sets out the terms of Renault Xtra Assistance.

Cover is underwritten by the Automobile Association Limited.

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## 1. Useful contact numbers and addresses

UK Breakdown Assistance: 0800 975 0050

Renault Customer Services: 01923 895000

Renault Assistance  
The AA  
Oldbury Operations Centre  
AA Swallowfield One  
Wolverhampton Road  
West Midlands  
B69 2AG

Internet: [www.renault.co.uk](http://www.renault.co.uk)

[www.theaa.com](http://www.theaa.com)

## 2. Introduction

Renault Xtra Assistance provides cover for the Relevant Vehicle regardless of who is driving, provided the vehicle is with the specified limits.

The terms and conditions of Renault Xtra Assistance, as set out in this booklet, are correct at time of going to print but may change during the period of cover.

## 3. Compliments and complaints

If you have either a compliment or a complaint, we really want to hear from you. We welcome your comments as they give us the opportunity to put things right and to improve Renault Xtra Assistance service.

Please phone us on 0845 607 6727

Text phone users can ring: 0845 850 1207

or write to:

Customer Support,  
AA, Lambert House,  
Stockport Road  
Cheadle, Manchester  
SK8 2DY

E-mail: [CustomerSupport@theAA.com](mailto:CustomerSupport@theAA.com)

If we refuse you service, either in whole or in part, you have the right to an explanation from us in writing.

It is our policy to acknowledge any complaint within five working days, advising you of who is dealing with your concerns and attempt to address them. If our investigations take longer, a full response will be given within 20 working days or an explanation of the AA's position with timescales for a full response.

## 4. Definitions

**"Renault Xtra Assistance"** means breakdown services provided by the Automobile Association on behalf of Renault. They cover anyone authorised to drive the Covered Vehicle.

**"Relevant Vehicle"** means any New or Approved Used vehicle placed by Renault directly and its UK distribution network into the market within the United Kingdom, including the Channel Islands and the Isle of Man, which has been purchased by you and has either not been previously owned by any other party, or was purchased by you under the Renault Approved Used Vehicle Scheme and where, regardless of how it was purchased, the initial "Renault Xtra Assistance" provided with the vehicle has expired and has been extended by you through payment of a further premium.

**"Driver"** means any person driving a Covered Vehicle with the lawful authority to do so, including but not limited to the Registered Keeper

**"You" and "Yours"** means the customer (e.g. company/organisation) or, as the context requires, the Driver requiring assistance.

**"Agent"** means any garage or other service provider appointed by the AA to act as its agent in the provision of certain roadside services.

## 5. Vehicle weight and size restrictions

Renault Xtra Assistance is only available in relation to vehicles which:

- a) has been registered as a relevant vehicle with the AA
- b) comply with the relevant restrictions set out below:

**Maximum Vehicle Weight** (Applies to all services) All vehicles: 3.5 tonnes Gross Vehicle Weight

**Maximum Vehicle Length** Recovery Service: 6.4m (21 ft)\*

**Maximum Vehicle Width** Recovery Service: 2.3m (7ft 6in)\*

\* In addition, assistance will be provided for caravan or trailers on tow at the time of the breakdown provided that the GVW of the caravan or trailer does not exceed 3500kg (3.5 tonnes) and falls within the above limits for Relay service. A caravan or trailer with load of a length not exceeding 8m (26ft) will be recovered provided that this can be done safely undertow. The AA will seek to arrange, but will not pay for the recovery of any vehicle, caravan or trailer that exceeds any of these limits. (Please note that Relay does not cover the recovery of horses or livestock.)

## 6. Your Personal Data

### Use of Personal Information

1. Information you provide or we hold about you (whether or not under our contract (or contracts) with you) may be used by us or our agents to:

- (a) identify you when you contact us;
- (b) help identify accounts, services and/or products, which you could have from us from time to time. We may do this by automatic means using a scoring system, which uses the information you have provided, any information we hold about you and information from third party agencies (including credit reference agencies).
- (c) help administer, and contact you about improved administration of, any accounts, services and products we have provided before, or provide now or in the future;
- (d) carry out marketing analysis and customer profiling (including with transactional information) and create statistical and testing information;
- (e) help to prevent and detect fraud or loss; and
- (f) contact you in any way (including mail, email, telephone, visit, text or multimedia messages) about products and services offered by us and selected partners. We will only contact you in this way if you have previously indicated your consent.

2. We may allow other people and organisations to use information we hold about you for the purpose of providing services you have asked for, as part of the process of selling one or more of our businesses, or if we have been legitimately asked to provide information for legal or regulatory purposes or as part of legal proceedings or prospective legal proceedings. From time to time, these other people and organisations may be outside the European Economic Area in countries that do not have the same standards of protection for personal data as the UK.

3. We may monitor and record communications with you (including phone conversations and emails) for quality assurance, legal, compliance and training purposes.

4. We will check your details with fraud prevention agencies. If you provide false or inaccurate information and we suspect fraud, we will record this. We and other organisations may use and search these records to:

- (a) help make decisions about credit and credit related services for you and members of your household;
- (b) help make decisions on motor, household, credit, life and other insurance proposals and insurance claims for you and other members of your household;
- (c) trace debtors, recover debt, prevent fraud, and to manage your accounts or insurance policies; and
- (d) check your identity to prevent money laundering unless you give us other satisfactory proof of identity.

5. Where you give us information on behalf of someone else, you confirm that you have provided them with the information set out in this document, and that they have not objected to the uses of their personal information described in it. Where you give us sensitive data about yourself or others (such as health details or

details of any criminal convictions of members of your household), you agree (and confirm that the relevant subject of the information has agreed) to us processing such information in the manner set out in this document.

6. In connection with this contract we, and other companies in our group, may carry out credit and fraud prevention checks with one or more licensed credit reference and fraud prevention agencies. They and we may keep a record of the search. Information held about you by these agencies may be linked to records relating to other people living at the same address. These records will also be taken into account in credit and fraud prevention checks. Information from your application and payment details of your account will be recorded with one or more of these agencies and may be shared with other organisations to help make credit and insurance decisions about you and members of your household and for debt collection and fraud prevention. This includes those who have moved house and who have missed payments.

7. If you provide false or inaccurate information to us and we suspect fraud, we will record this and may share it with other people and organisations. We, and other credit and insurance organisations, may also use technology to detect and prevent fraud.

**If you need details of those credit agencies and fraud prevention agencies from which we get and with which we record information about you, please write to our Data Protection Compliance Manager at The AA, Farnum House, Basing View, Basingstoke, Hampshire, RG21 4EA**

## 7. UK Breakdown Assistance Services

The Breakdown Assistance Services provided by The Automobile Association Limited (the "AA"), as detailed in this part of the booklet, are only available in relation to a Relevant Vehicle when travelling in the United Kingdom and where the relevant breakdown occurs in the UK (excluding the Channel Islands and the Isle of Man, where separate Terms and Conditions apply).

Assistance is not available in relation to events occurring prior to commencement of the relevant cover. If cover appropriate to the assistance required is only requested at the time of, or following, the relevant event, and the AA is prepared to provide such assistance, there will be a one off call out fee in addition to the premium payable. This fee is not a premium and its payment, will not, in itself, entitle the member to cover.

### ROADSIDE ASSISTANCE

#### What is covered

- Roadside Assistance is available if the Relevant Vehicle is stranded on the highway more than a quarter of a mile from the Authorised Driver's home address previously following a breakdown of the Relevant Vehicle. We will seek to effect a roadside repair if, in the reasonable opinion of the patrol or appointed agent, this can be achieved within a reasonable time.
- If a patrol or appointed agent cannot fix the Relevant Vehicle within a reasonable time, it will be taken to the nearest authorised repairer or, alternatively, to a local destination of the driver's choice, provided it is no further than 10 miles in distance.

It is then the Authorised Driver's responsibility to instruct the repairer to make any repairs required. Any contract for repair will be between the Authorised Driver and the repairer, and it is the Authorised Driver's responsibility to pay them. We do not guarantee that any recovery to an appropriate authorised repairer will be within the opening hours of the repairer or that the repairer will be immediately available to undertake any required repair.

Once the Relevant Vehicle is moved or a temporary repair carried out in situ, the cost of any subsequent repairs is not covered by Renault Xtra Assistance. Please check the vehicle warranty for details of repairs covered under the warranty.

#### Message handling

We will make a telephone call at your request following a breakdown.

#### What is not covered

- Roadside Assistance does not cover certain non-warranty incidents that may occur. These include, but not limited to:
  - the use of incorrect fuel
  - lack of fuel, wheel changes
  - punctured tyres
  - instances where keys have been locked inside the vehicle or are lost or stolen
  - Assistance following a road traffic accident.
  - Incidents involving Caravans or Trailers
- We will arrange assistance if requested but the responsibility of paying for assistance remains with you or the nominated driver. If you call for assistance in these instances, you will be responsible for paying a charge at the time of service request.
- Roadside Assistance does not cover any additional transport or other costs that the Authorised Driver might incur, whether as a result of the Relevant Vehicle being towed or otherwise.
- Assistance following a breakdown or accident attended by the police or other emergency service, until the services concerned have authorised the Relevant Vehicle's removal. If the police or emergency services concerned insist on immediate recovery by a third party, the cost of this must be met by the Authorised Driver.
- Matters excluded under General Terms of Renault Xtra Assistance.

### HOME START

#### What is covered

- Home Start provides assistance when the Relevant Vehicle is immobilised following a breakdown at or within  $\frac{1}{4}$  mile of the Authorised Driver's home address.
- If a prompt local repair is not possible, we will, subject to the terms and conditions relating to such service, provide recovery to the nearest authorised Renault dealer or other location of the Authorised Driver's choice, whichever is the nearer. It is then the Authorised Driver's responsibility to instruct the repairer to make any repairs required. Any contract for repair will be between the Authorised Driver and the repairer, and it is the Authorised Driver's responsibility to pay them. We do not guarantee that any recovery to an appropriate local repairer will be within the opening hours of the repairer or that the repairer will be immediately available to undertake any required repair.

## What is not covered

- Home Start does not cover certain non-warranty incidents that may occur. These include, but not limited to:
  - the use of incorrect fuel
  - lack of fuel, wheel changes
  - punctured tyres
  - instances where keys have been locked inside the vehicle or are lost or stolen
  - Assistance following a road traffic accident.
  - Incidents involving Caravans or Trailers
- We will arrange assistance if requested but the responsibility of paying for assistance remains with you or the nominated driver. If you call for assistance in these instances, you will be responsible for paying a charge at the time of service request.
- The recovery of a Relevant Vehicle within a quarter of a mile of the Authorised Driver's home address.
- Matters excluded under the General Terms of Renault Xtra Assistance.

## 8. General Terms of Renault Xtra Assistance UK Breakdown Services

1. Roadside assistance services, which include Roadside Assistance and Home Start, are available to Renault vehicles during its period of eligibility of 12 months from the date it is registered with the AA, (a "Relevant Vehicle"), 7 days a week, 365 days a year, when it is immobilised as a result of a breakdown in the UK.

2. The Renault Xtra Assistance is designed to provide emergency breakdown and recovery facilities; their availability does not, of course, remove the need to keep the Relevant Vehicle properly maintained and serviced.

3. We reserve the right to vary the terms and conditions of service during the period of Renault Xtra Assistance on the giving of reasonable notice where we reasonably consider it necessary to do so in order for the services supplied to comply with any changes in the law or regulations applicable thereto.

4. We are entitled to refuse service in certain circumstances: for example, should the vehicle be ineligible for Renault Xtra Assistance. Attendance will also be declined in non-emergency situations where the Relevant Vehicle is still mobile and the journey can be continued both legally and in safety. In such circumstances, the Renault Xtra Assistance Incident Manager, where appropriate, would recommend an alternative course of action.

5. If the Relevant Vehicle breaks down, and the Authorised Driver needs help, the Authorised Driver should always contact Renault Xtra Assistance direct. Renault Retailers and garages approached independently, whether appointed by us or not, will expect payment and subsequently the Authorised Driver will have to settle the bill and we will be under no obligation to reimburse the Authorised Driver.

6. It is the Authorised Driver's responsibility to ensure that any temporary repairs carried out by us to mobilise the Relevant Vehicle are followed as soon as is possible by a permanent repair. Please refer to the terms of the vehicle warranty with respect to the carrying out of repairs by Renault Retailers.

7. Renault Xtra Assistance is only available to motor vehicles up to a maximum weight limit of 3500Kg (3.5 tonnes) gross vehicle weight (GVW). There are additional length and width restrictions under Relay service. Maximum vehicle length, 21 feet (5.5m), Maximum vehicle Width, 7 feet 6 in (2.3m). In addition, caravans or trailers on tow at the time of the breakdown will be recovered along with the Relevant Vehicle (if appropriate) towing them, provided that they fall within the above limits for Relay service. A caravan or trailer of a length of greater than 18ft (5.5m) but not exceeding 26ft (8m) will be recovered provided that this can be done safely undertow.

8. If eligibility for Renault Xtra Assistance cannot be validated at the time of the Authorised Driver's request for service, the Authorised Driver may be asked to complete and sign a "Promise to Pay" form in relation to the repayment of the cost of any service provided if eligibility for Renault Xtra Assistance cannot subsequently be validated.

9. We reserve the right to refuse to provide or arrange assistance services if the Authorised Driver is not present at the time of the incident and/or unable to be present at the time assistance arrives.

10. Service is subject to availability and may be supplemented by our appointed agents.

We will only accept responsibility for the actions of an agent where the agent is acting on our instructions and is providing assistance to the Authorised Driver that they are entitled to under Renault Assistance for the Relevant Vehicle.

An agent appointed by us will charge us directly for any service it has provided on our behalf. However, if repairs cannot be carried out either by a patrol or our appointed agent, on the highway or at the Authorised Driver's home address and the Relevant Vehicle has to be recovered to a garage, the Authorised Driver must meet any subsequent repair costs, if not covered by the manufacturer's warranty.

11. The Authorised Driver will be required to pay for any consumables that we, or our appointed agents provide.

12. We aim to provide emergency breakdown assistance. Our patrols will not carry out vehicle servicing or vehicle reassembly, for example, where they are required as a result of neglect and unsuccessful work on the Relevant Vehicle other than on the part of us, or our agents.

13. Our patrols are trained and equipped to carry out emergency roadside repairs and are not in a position, and should not be expected, to comment on the general safety or roadworthiness of a Relevant Vehicle after a breakdown, accident or emergency repair. In addition, completion of an emergency repair cannot be taken to signify, or in any way guarantee, the general roadworthiness of the Relevant Vehicle concerned. However, we reserve the right to refuse service where, in the opinion of the patrol or garage agent, the Relevant Vehicle concerned was, immediately before the incident, dangerous or unroadworthy or the giving of service would involve any breach of the law (including, but not restricted to, any breach of road traffic regulations or health and safety provisions), or there has been an unreasonable delay in reporting the breakdown.

14. Where the Authorised Driver has been refused service as a result of the Relevant Vehicle being deemed dangerous, over laden or unroadworthy, we will endeavor to arrange assistance on behalf of the Authorised Driver but will not pay for this service.

15. While we seek to provide Renault Xtra Assistance at all times, our resources are finite and this may not always be possible. We shall not be liable for service

failures where we are faced with circumstances outside our reasonable control. Events which might constitute circumstances outside our reasonable control include (but are not limited to) Acts of God, outbreak of hostilities, riot, civil disturbance, acts of terrorism, acts of government or authority (including the refusal or revocation of any license or consent), fire, subsidence, explosion, flood, snow, fog or other bad weather conditions, vehicle, equipment or systems failures, shortages of fuel or other necessary supplies, failure of telecommunications lines or systems, default of suppliers or sub-contractors, theft, malicious damage, strike, lock out or industrial action of any kind.

16. To avoid any possible doubt, we shall not, in any event, have any responsibility for any indirect, purely economic or consequential losses incurred as a result of or in connection with Renault Xtra Assistance whether resulting from negligence or otherwise.

We shall not, in any event, and to the extent permitted by law, have any responsibility for any increased costs or expenses, for any loss of profit, business, contracts, revenue or anticipated savings or for any special, indirect or consequential losses incurred as a result of or in connection with any service, whether resulting from tort (including negligence or breach of statutory duty), breach of agreement or otherwise. For the avoidance of doubt, nothing in this clause or these Terms and Conditions shall exclude or restrict our liability for negligence resulting in death or personal injury.

17. Failure to enforce or non-reliance upon any of these terms and conditions by us on a particular occasion or occasions will not prevent us from subsequently relying on or enforcing them.

18. Renault Xtra Assistance - what is not covered:

- Routine maintenance and running repairs, such as fixing faulty radios, interior light bulbs, heated rear windows;
- The cost of spare parts, petrol, oil, keys, consumables or other materials and garage or other labour required to repair the Relevant Vehicle;
- Any costs or charges connected with the drainage or other removal of fuel, lubricants or other fluids due to the introduction of an inappropriate fluid, it is the Authorised Driver's responsibility to instruct the repairer as to the work required, any contract for repair will be between the Authorised Driver and the repairer;
- Any additional charges resulting from failure to carry a legal and serviceable spare wheel(s) or tyre(s) in the Relevant Vehicle, we will endeavor to arrange assistance from a third Party on behalf of the Authorised Driver but will not pay for the cost of the call out or any repair, all other costs are the responsibility of the Authorised Driver;
- Relevant Vehicles not displaying the relevant road fund licence;
- Having the Relevant Vehicle stored or guarded in the absence of the driver;
- Providing service to the Relevant Vehicle when it is on private property, for example garage premises. We will be entitled to refuse service unless you can establish to its satisfaction that permission has been given by the relevant owner or occupier;
- Any personal transportation costs except those covered by Relay Plus;
- Any ferry or toll charges levied on relation to the Relevant Vehicle that is being towed or recovered;
- Lost or stolen keys, or when keys have been locked in the Relevant Vehicle.

19. Assistance will be provided for no more people than the legal seating capacity of the Relevant Vehicle up to a maximum of eight people (including the driver) provided that such people were traveling in the Relevant Vehicle at the time of the breakdown.

20. We reserve the right to refuse service where it is requested to deal with the same or similar fault or cause of breakdown to that attended to in regard to the Relevant Vehicle within the preceding 28 days. It is the Authorised Driver's responsibility to make sure that emergency repairs carried out by us, are where appropriate, followed as soon as possible by a permanent repair. It is the Authorised Drivers Responsibility to, when advised to do so by a Patrol, take the Relevant Vehicle to a Renault retailer to have any temporary repair carried out by Renault Xtra Assistance made good. If we have cause to believe that the Authorised Driver is over using assistance in relation to a fault or cause of breakdown, which we have attended on previous occasions, it will report the matter to Renault, who will make a decision as to whether future assistance will be provided until such time as a permanent repair is carried out.

21. We are not under any obligation to transport or to arrange the transport of any animal. If we or our agents, at their discretion, agree to transport an animal, then any such transport will be at the Authorised Driver's own risk. It is the Authorised Driver's responsibility to secure any animal being transported or to make alternative arrangements for its transportation.

22. We have the right, at any time to refuse or cancel service to, or to refuse to arrange service for, any person otherwise entitled to assistance for the Relevant Vehicle where it reasonably considers that they or anyone accompanying any such person:

- a) is behaving or has behaved in a threatening or abusive manner to our employees, patrols or agents, or to any third party contractor;
- b) has falsely represented that they are entitled to services with they are not entitled to; or
- c) has assisted another person in accessing our services to which they are not entitled; or
- d) owes us money with respect to any services, spare parts or other matters provided by us or by a third party on our instruction.

23. If we consider that a locksmith, body-glass or tyre specialist is needed, it will endeavor to arrange their help on behalf of the Authorised Driver. We, however, will not pay for their services and the contract for repair will be between the Authorised Driver and the repairer. Further, if use of a locksmith or other specialist would, in our opinion, mobilize the Relevant Vehicle, no further service will be available for the breakdown in question.

24. If specialist equipment (not normally carried by our patrols) is in our view, required to provide assistance when a Relevant Vehicle has left the highway, is in a ditch, is standing on soft ground, sand or shingle or is stuck in water or snow, or which has been immobilized by the removal of its wheels, we will arrange recovery but at the Authorised Driver's cost. Once the Relevant Vehicle has been recovered to a suitable location, normal service will be provided in keeping with Renault Xtra Assistance.

25. We will not provide service where this is requested in regard to the Relevant Vehicle which requires service by reason of, or immediately following, participation in any racing, rallying, trials or time-trials, auto test or other motor sports event ("Motor Sports Event"). However, for the avoidance of doubt, we do not consider the following activities to be Motor Sports Events, and thus will provide service to a participating Relevant Vehicle if properly requested:

- a) "concours d'élégance" events;

b) Track test days for road-legal vehicles;

c) Rallies held exclusively on open public highways where participants are required to comply with all operative speed limits.

26. The headings used in these terms and conditions are for convenience only and shall not affect the interpretation of its contents.

27. None of the terms and conditions, or benefits, of, or under, Renault Xtra Assistance are enforceable by anyone other than the Authorised Driver. For the avoidance of doubt, and without limitation to the generality of the foregoing, any rights under The Contract (Rights of Third Parties) Act 1999, or any replacement thereof, are hereby excluded.

28. These terms and conditions, and any agreement entered into under or in connection with the same, shall be interpreted in accordance with the English law and subject of the exclusive jurisdiction of the English Courts.

29. Nothing in these Terms and Conditions shall affect the statutory rights of the Authorised Driver as a consumer.

## **9. AA Company Details**

The Automobile Association Limited is a permitted insurer under the Financial Services and Market Act 2000.

The Automobile Association Limited is incorporated with limited liability in Jersey number 73356. Registered Office: 22 Grenville Street, St Helier, Jersey JE4 8PX Channel Islands.

Head Office: Fanum House, Basing View, Basingstoke, Hampshire, RG21 4EA. Branch registered in England and Wales number BR004875